'Make the best use of the

available resources to keep

people in Leicestershire

independent'

INTEGRATION OF LOCALITY TEAMS

aligned with **Community Health** Services to support

REMODELLED LIBRARY SERVICE

16 libraries transferred to community management

1 library closed and a mobile library offered to reduce impact



integration



Richard Blunt CC

Cabinet Lead Member for Heritage, Leisure and Arts

Jon Wilson

HELPING PEOPLE TO STAY WELL AND INDEPENDENT

WORKING AGE ADULTS

Residential and Nursing Care admissions aged 18-64 per 100k population





Numbers have greatly reduced during 2015/16

OLDER PEOPLE

Percentage of older people discharged from hospital to reablement who are still at home 91 days later

87.5%

(Previous year was 83.5%)

DELAYED TRANSFERS OF CARE

Delays (from leaving hospital) caused by adult social care have reduced from 2.2 to 1.0 per 100,000 population in a year

Reablement is a term used to describe active

rehabilitation of people in their own homes to

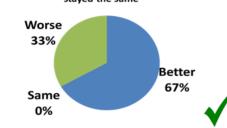
be as independent as possible

KEY:

ENABLING MAXIMUM CHOICE AND CONTROL

PERFORMANCE MEASURES VS. 2013/14

Of the available measures 12 outcomes were better than 2013/14. 6 were worse and zero staved the same



QUALITY OF LIFE SCORE

Social care related quality of life

score from 2012/13 to 2015/16

18.8

18.5

ENSURING PEOPLE HAVE A POSITIVE EXPERIENCE

ADULTS AND COMMUNITIES SCORECARD 2015/16

FINDING INFORMATION

6% fewer people found it easier to find information than in the previous year



has been employed to ensure people can have their say about the development of services

ENGAGEMENT

A 'Co-Production Officer'

SOCIAL CARE SURVEY

KEEPING PEOPLE SAFE

PERCENTAGE OF SERVICE USER'S WHO

FEEL SAFE

The

percentage

is increasing

2013/2014 2014/2015

64.8

67.3

9 out of 10 respondents stated that the services they receive help them to feel safe

2015/2016

CONTROL OVER DAILY LIFE

18.9

Score is out of 24

Three quarters of respondents to the adult social care survey stated that they had control over their daily lives

COMPLIMENTS AND COMPLAINTS IN 2015/16

We provided support to 10,232 people

170 complaints received 43% upheld fully or partly

9% reduction from previous year 108 compliments received

DEPRIVATION OF LIBERTY SAFEGUARDS (DOLS)

2012/2013

In March 2016 Leicestershire had **1699** Deprivation of Liberty Safeguarding cases awaiting assessment due to a national recruitment crisis to appoint qualified staff

CARERS HEALTH AND WELLBEING SERVICE CO-ORDINATING PREVENTATIVE HELP



Working with GP's the service offers support, advice and information to carers to remain mentally, emotionally and physically well.

Through County wide projects, such as

- First Contact Plus
- Lightbulb project integrated housing support
- Volunteering Time banking

TRANSFORMING CARE

In the County's Assessment and treatment unit 12 out of 16 beds were in use at the end of 2015/16

The future aim is to reduce this unit by 4 beds

Cabinet Lead Member for Adult Social Care

Director. Adults and Communities

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